



Terms and conditions of Renzy.nl

Article 1: General

1.1 Renzy is not liable for any damage caused during the tour and or lease period to the tour participant, lessee, tenant, third parties and / or goods. The tour participant and / or buyer and / or lessee and / or tenant has received the Renzy-Twizy from Renzy in good condition.

1.2 Any comments by the tour participant and / or buyer and / or lessee and / or tenant must be made known prior to the start of the tour or rental period or lessee period.

1.3 If the Renzy-Twizy is returned later than the agreed time, Renzy has the right to charge for extra time. Renzy has the right to deduct this amount from the deposit to be paid prior to the tour.

Article 2: : Reservations / obligations

2.1 The person who enters the agreement on behalf or for the benefit of a group is jointly and severally liable for all obligations arising from this agreement.

2.2 By making a reservation, the lessee undertakes to pay the full lease.

2.3 After reservation, invoices will be sent out within 8 days, the payment must be paid within 8 days after the invoice date, but at the latest received by Renzy prior to the tour, lease period, rent and / or purchase of the Renzy-Twizy even if this falls within the 8-day payment term.

2.4 In the event of non-compliance with the provisions of the previous paragraph, Renzy shall be entitled to cancel the agreement concluded between the parties without any liability on their part, without prejudice to the tenant's obligation to fulfill his payment obligations under the agreement concluded between the parties.

Article 3: Cancellations

3.1 If a reservation is canceled or changed, the following costs will be charged per reservation, unless otherwise agreed: a) if canceled more than 6 weeks before the start of the program, 10 % of the reservation sum will be charged; b) in the event of cancellation more than 4 weeks before the said time, 20% of the reservation sum with a minimum of € 65.00 per group if the cancellation exceeds 1 Twizy shall be charged ; c) in case of cancellation more than 2 weeks before the said time 50% of the reservation sum will be charged ; d) in the event of cancellation less than 2 weeks before the said time, 100% of the reservation sum will be charged.

3.2 Cancellations must be made in writing (post or email) and dated. Reduction of the number of Twizys within a margin of 25% can be made free of charge up to 2 weeks before the rental and / or lease date, after which the last known number applies. The cancellation provisions are applied to reduce the number of Twizys to be cancelled by more than 25%.

3.3 If Renzy decides that the program will not proceed or that changes are made to it by circumstances that are solely in Renzy's sphere of risk, Renzy undertakes to immediately notify the customer. In the event of non-commencement, Renzy undertakes to repay the already (fully or partially) paid reservation sum.

Article 4: Deposit / damage / deductible

4.1 The lessee owes a deposit in the amount of € 150 per rented Renzy twizy, this deposit must be received by Renzy before the commencement of a tour, rental or lease period. In case of a failure to do so Renzy has the right not to let the contract pass / cancel the contract under the tenant's obligation to pay the amount as described in Article 2.

4.2 The lessee always has a deductible of € 500 in case of damage. The lessee must report any damage, of whatever nature, any information and / or any circumstances, to Renzy as soon as possible and in that context must follow Renzy's instructions to retain the Renzy -Twizy to preserve Renzy's rights. Failure to comply with this provision makes the tenant liable for all damages and costs. Renzy has the right to recover damage to the rented property from the lessee by deducting the deposit. If (uninsured) damage is higher than the deposit, this amount will be charged to the tenant.

4.3 In the event of loss or theft, the full purchase amount of the Renzy-Twizy must be paid to Renzy. The amount of the purchase price is determined by the current recommended retail prices.

Article 5: Rules of conduct / use

5.1 5.1 Every Renzy driver must have undergone a short driving training course. The tour participant and / or lessee and / or tenant and / or buyer is responsible for this. Tour participants and / or lessee and / or tenant must comply with traffic regulations and local regulations. Any traffic and / or parking fine (s) are at the expense of the tour participant and / or lessee and / or tenant.

5.2 Renzy is at all times entitled to take possession of the Renzy-Twizy made available by them in the tour and / or lease and / or rental period in the event of abuse or intoxication (= more permillage than is permitted by law) without a refund of the rent and or lease payments.

5.3 The tenant will handle the Renzy-Twizy and all accessories carefully and will use the Renzy-Twizy according to its intended use.

Article 6: Liability

6.1 Following a tour, leasing, renting and buying a Renzy-Twizy happens at the customer's personal risk. The tenant's personal risk is set at € .500, -. Renzy is not liable for any damage, caused to the lessee or third parties. The lessee is and remains fully liable for any damage and / or injury to third parties during the entire rental period.

6.2 The lessee therefore uses the Renzy-Twizy at his own expense and risk and indemnifies Renzy against all claims that may arise from third parties due to damage caused by the lessee or the Renzy-Twizy. Damage also includes secondary damage.

Article 7: Payment

7.1 The payment terms as used by Renzy are considered as deadlines.

7.2 In case of an overdue payment the lessee is in default by operation of law. In this case Renzy is entitled to charge statutory interest to the tenant on the invoice amount. All judicial and extrajudicial collection costs (with a minimum of € 250) arising as a result of the lessee's failure to fulfill his payment obligations towards Renzy, are at the expense of the lessee.

7.3 The court of Renzy's place of business has exclusive jurisdiction to solve disputes, unless the cantonal sector is competent.

Article 8: Location and change of conditions

8.1 These conditions have been filed with the Chamber of Commerce in The Hague under the Chamber of Commerce registration number 65526295 as of 20th of May 2017.

8.2 The last registered version or the version that applied at the time of the conclusion of the agreement with Renzy applies.

**Questions? Please contact us via hello@renzy.nl
or 0252 51 40 62**

